**Functional & Non-Functional Requirements Specification (FRS & NFRS)**  
A dual-section specification covering both **system functionality** and **performance expectations**.

* + **FRS Includes**:
    - User roles and access control
    - Features of e-learning platforms (e.g., registration, course tracking, certification)
    - Reporting dashboards and governance assessment tools
  + **NFRS Includes**:
    - System availability and scalability
    - Usability and accessibility for multilingual African contexts
    - Compliance with data protection standards (e.g., GDPR, African Union Data Policy)